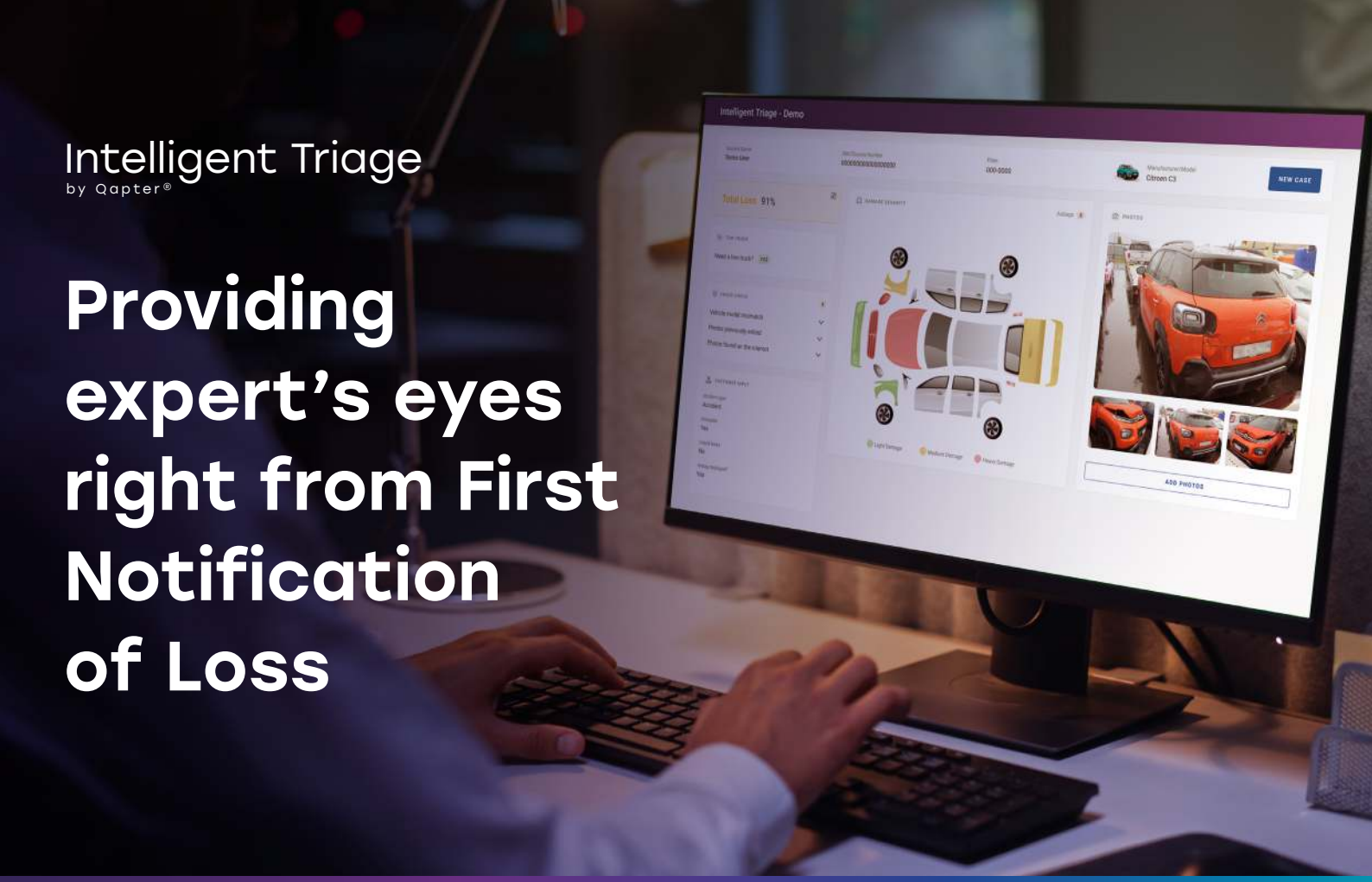
Intelligent Triage
by Qapter®

Providing expert's eyes right from First Notification of Loss



An AI-powered API solution to help insurers make better triage decisions and accelerate claim resolution times

Leverage Visual Intelligence to process damage photos at FNOL, and identify probable total losses, reduce settlement time and expedite repairs. Be alerted of suspicious claims or vehicles that are not safe to drive and require road assistance.

For insurers

Empower claims handlers to increase triage accuracy, better segment claims and reduce call handling times using the latest AI.

For consumers

A simpler FNOL process with less time spent reporting vehicle damage over the phone. Get a faster decision for booking repairs and settling total loss claims.

- High precision in total loss detection using photos
- Under 10 seconds to create a triage recommendation
- Reduces expense of hire cars and storage fees

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Here's how it works

1 **Image capture**
Invite customers to submit photos following FNOL.

2 **Visual Intelligence**
Machine learning algorithms process photos, providing results via an API in under 10 seconds.

3 **Triage recommendations**
Probable total loss vehicles are displayed, alongside damaged parts. Towing truck recommendations and fraud checks are provided.

Less experience needed to triage
Claims handlers can triage and route vehicles with the help of actionable insights, saving experts' time for more complex cases.

Reduce load on call centers
Shorten FNOL and call handling time by allowing Visual Intelligence to identify damage severity, removing subjectivity from damages reported over the phone.

Future proof
Our AI is constantly learning from new claims data to track market changes.

Intelligent

- Trusted results: A total loss predicter trained with real claims data that is constantly learning
- Checks for safety-critical parts to determine whether a vehicle is safe to drive

Instant

- Enabled by Solera's sub-second image processing technology
- Lists damaged body parts, providing an indicative view of damage level and severity

Easy

- API powered, for seamless and flexible integration with existing workflows
- Fast set up time and easy deployment

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