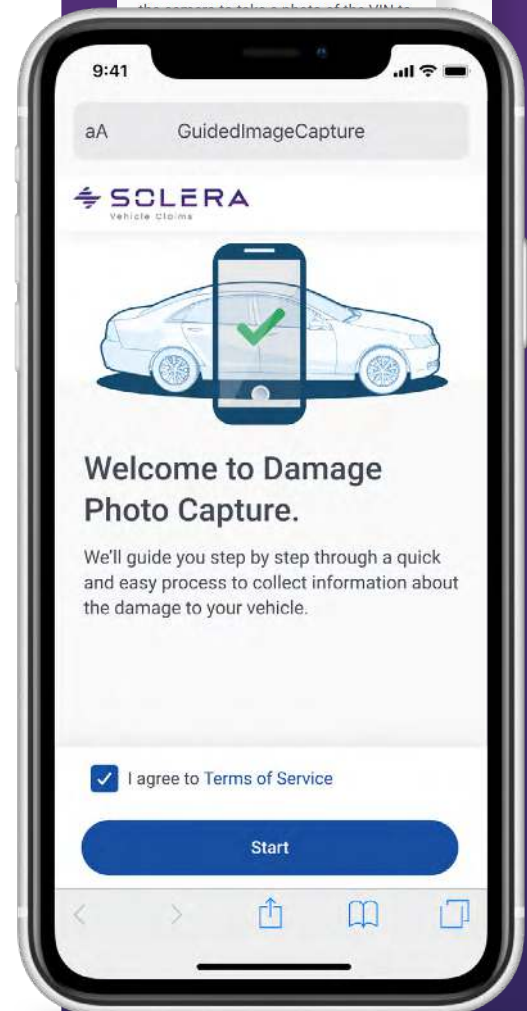Guided Image Capture
by Qapter

Qapter Guided Image Capture: take accurate vehicle images easily and quickly

A flexible and customizable solution to guide consumers to take photos directly from their mobile device

Qapter Guided Image Capture is an API solution that is designed to enable consumers to quickly and accurately take pictures of their vehicle. Fully configurable to fit within a customer's workflow and branding, it guides users to take the best photos in an intuitive and easy-to-use way.

Physical inspections at policy inception and claims are costly and aren't able to capture pre-existing damage. By leveraging AI to replace physical inspections, insurers can easily record damages simply by guiding their customers to take photos of the vehicle. This enables a self service digital service model that helps reduce expenses associated with physical inspections by 80%.

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Vehicle Claims | Guided Image Capture
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Accurate images quickly

Guided Image Capture can be used for a number of applications:

Claims
Consumer guided image capture can be leveraged to enable the consumer to begin the claims process and deliver images to Qapter Claims to automatically detect damage and produce an AI-driven estimate.

Underwriting
Consumer guided image capture begins the process of car inspection at policy inspection.

End of lease
Enables capture of vehicle images and damage prior to end-of-lease.

Key capabilities:

Simple and intuitive process via text message invitation

VIN lookup via OCR (Optical Character Recognition) saves time and reduce manual errors

Take photos of damaged vehicle using vehicle masks and guided steps which help users to capture the right number of images

Create photos, generate inspection reports, or leverage Qapter Claims to generate AI-driven estimate

Take photos directly from your smartphone

Patent pending technology generates a 'vehicle mask' of the exact vehicle (based on VIN) or body shape

Cloud API-based solution with configurable use journeys to reduce rollout times

Fully integrated with Qapter Claims

Key benefits:

Unmatched user experience

- Fast 3-minute process with no app download
- Easy-to-use with vehicle masks
- White label design for branding flexibility

80% expense reduction

- Eliminate physical inspections
- API-based to get up and running quickly
- Fast responses, flexible implementation, and scalable

Enables AI estimating

- Attach photos and reduce physical travel
- Consumer self-service begins workflow automation automation
- Enables Visual Intelligence estimates

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